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| Shahid Hussain |

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| *Profile* | | Motivated and hardworking individual with experience in janitorial services, shipping operations, and insurance. Currently working at Pakistan National Shipping Corporation (PNSC) while improving English communication skills and pursuing a Certificate in Information Technology (CIT). Brings a strong work ethic, reliability, and willingness to learn. |
| *Core Skills* | Janitorial ,glass cleaning & Building Maintenance – Facility cleaning, all mechanical equipment controller about cleaning and safety procedures.  Office & Shipping Support – Record keeping, assisting staff, handling operational tasks and building maintaining problems.  Customer Service – Client assistance, documentation, and communication.  Technology Skills – Basic computer operation, learning CIT.  Operating cladding machine of glass cleaning work. |
| *Work Experience* | | Pakistan National Shipping Corporation (PNSC) – KarachiSupport Staff — [2016 till yet].Assist in operational and office tasks.Support team in daily functions and communication.Jubilee Insurance – KarachiCustomer Assistance / Support —Soneri bank head Office-KarachiBeuoro varitas company. Korangi. KarachiProvided customer service support.Helped in documentation and client communication.Family Business Experience – KarachiGeneral Business Support —Assisted in store operations and client handling. |
| *Education* | | Intermediate in Science – DJ Science College, Karachi — 1995 |
| *Additional Information* | | **Languages: Urdu (Native), English (Learning)** |
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